



## We are Open for Patient Care A Message to Our Patients March 18, 2020

The health and well-being of Achilles Prosthetics and Orthotic patients and employees is our top priority. We are actively monitoring the Novel Coronavirus (COVID-19) situation and want to assure you that we have developed a coordinated strategy across our organization to address the issue as it evolves. We are deeply focused on ensuring that patients continue to receive care and treatment. We want to share various precautions and recommendations to help ensure that you, and those around you, stay healthy.

### **Maintaining a Safe Environment for Staff and Patients**

Our offices are being asked to follow the same stringent cleaning and disinfection strategies used during our daily business hours as a healthcare facility such as cleaning and disinfecting patient rooms before and after each patient.

We have also introduced additional safe guards:

- Spreading out appointments so there are few to no other patients in waiting rooms
- Disinfecting and cleaning all common areas between patients
- Disinfecting all points of contact between each patient. This includes but is not limited to:
  - Electronic signature pads
  - Door knobs and surfaces
  - All sitting and waiting areas
  - Hand Sanitizer receptacles available for everyone to use in all rooms and areas

### **Keeping You and Your Loved Ones Healthy**

We recommend practicing active and appropriate hygiene. Wash your hands frequently. If you sneeze or cough, cover your nose and mouth with a tissue or your sleeve. If you don't feel well, please stay at home. For the latest updates on COVID 19 information we recommend visiting [Center for Disease Control](#) or [World Health Organization](#) web sites.

### **Questions or Concerns**

Please do not hesitate to call us should you have any questions or concerns. We want to make sure you are able to receive the care you need with the confidence that we are exceeding Novel Corona virus (COVID-19) protocols for everyone's health.

[www.achillespo.com](http://www.achillespo.com)

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